1188 Bishop Street, Suite 3512 Honolulu, Hawaii 96813 Phone (808) 550-0991 FAX (808) 550-0992

INTAKE INFORMATION – ADULT

Patient Name:			Date of Birth:	/
Address:				
Telephone:	_ SSN:		Email:	
Marital Status: (please circle) Single	Married	Widowed	Divorced Separated	
Would you like a text message remin	der for future	appointments?	YES / NO	
EMPLOYMENT INFORMATION				
Have you served in the military? YES	S/NO If "YE	S", what brancl	n? Discharge	states:
Employer:	Occupation/Pr	ofession:	Years a	t this job:
ACADEMIC INFORMATION				
Highest Level of Education Complete	ed:		Degree Obtained:	
College/University (if applicable):	MANAGE.		- and	***
INSURANCE				
Primary Insurance Company:		Subscr	iber/Member ID:	- m. t
Secondary Insurance Company:	*****	Subs	criber/Member ID:	
IN CASE OF EMERGENCY				
1) Emergency Contact Name:			Phone:	
Referred by:				
Have you been in therapy before?	YES / NO	If "YES", indi	cate when and for what:	
Briefly explain what problems you ar	e currently exp	periencing.		
Have you been or are you currently in Anger Management, and Parenting C If "YES", indicate which group:Have you ever been admitted to a psy	lasses? YES /	NO		
hospitalizations:	omatire nospi	ai: 1E5/NO	11 1ES, indicate reas	son & date(s) of
Have you had any previous Suicidal A	Attempts: YES	/NO If "Y	ES", indicate reason & a	approximate date(s):
Are you currently taking any medicat	ions? YES / N	O If "YES", i	indicate name of medicat	tion, dosage, how
often the medication is prescribed, an	d the name of	the prescribing	physician:	
Medication	osage	How often _	Physician	
MedicationD				
Medication	osage	How often _	Physician	

Please (circle) any of the following problems/issues you are currently experiencing: 1. Nervousness 14. Headaches 27. Children 40. Self-Esteem 2. Depression 15. Insomnia 28. Being a Parent 41. Inferiority 3. Grief/Loss/Death 16. Sexual Issues 29. Trust Issues 42. Loneliness 4. Unhappiness/Sadness 17. Drug Use/Abuse 30. Career Choices 43. Education 5. Self-Control 18. Hearing Voices 31. Memory 44. Nightmares 6. Work Problems 19. Friends 45. My Thoughts 32. Tiredness 7. Suicidal Thoughts 20. Relationship 33. Anger/Temper 46. Appetite 8. Concentration 21. Separation 34. Alcohol Use 47. Overeating 9. Health Issues 22. Divorce 35. Anxiety/Fears 48. Energy 49. Ambition 10. Stomach Trouble 23. Relaxation 36. Confusion 11. Confidence 24. Legal Matters 37. Stress 50. Paranoia 12. No Direction 25. Making Decisions 38. Shyness 51. Smoking 13. Finances 26. Marriage 39. Sleep 52. Other (Specify below) Your primary care physician or other medical doctor you are seeing: Phone: Date of last medical exam: Name: Place a ✓ if you have (or have you ever had) any of the following medical problems: Head Injury Headaches Diabetes Cirrhosis Heart Condition Colitis _ Hepatitis **Bronchitis** Skin Rash Anemia Liver Problems Gallbladder Problems __ Kidney Disease Venereal Disease Gout Convulsions/Seizures High Blood Pressure Stroke Arthritis Cancer or Tumors Gastritis Deafness or Decrease hearing Pancreatitis Chest Pain Thyroid Problems Hernia Weight Problems __ Chronic Pain Sinus Problems Allergies/Asthma __ Covid-19 Traumatic Brain Injury Other (Specify below): Use of alcohol/drugs (please complete this section ONLY if applicable) Age Started Frequency Last used How Used Amount **Type** Previous Alcohol/Drug Treatment **Dates of Treatment Type of Treatment** Name of Treatment Facility

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POLICIES AND PROCEDURES

Welcome! This document contains important information about my professional services and business policies. Please read it carefully and jot down any questions you might have so that we can discuss them during our meeting. When you sign this document, it will represent an agreement between us.

WHAT TO EXPECT

The purpose of the first "intake" session is to evaluate your needs through an interview process. During this session, I will ask you questions about issues you're currently experiencing, your background, and your goals for therapy. By the end of the session, I will be able to offer you some first impressions about the recommended course of therapy or other resources that may be helpful. On some occasions, I may recommend a different type of service or specialty provider, for which you will be given referrals and assisted with next steps. Therapy begins if we mutually decide to continue after the initial evaluation session. The duration and frequency of follow-up sessions can vary depending on your needs. However, in the outpatient office setting, the frequency of therapy sessions is typically weekly or twice a month, with sessions lasting approximately 45 minutes.

24-HOUR CANCELLATION POLICY

If you are prevented from attending your scheduled session and do not cancel your appointment at least 24 *business hours* in advance, you understand that you will be charged for no-shows or late cancellations. Keep in mind that frequent cancellations will put you at a low priority if/when scheduling future appointments. This is standard practice in the field and takes into account that you are not just paying for services rendered but reserving a time slot that I will not be able to offer to someone else on short notice.

An unavoidable emergency would be exempt from the policies above. An emergency would be a life/death situation that is beyond your control. After the emergency, please bring the documentation, or at least let us know the situation for a consideration.

INSURANCE REIMBURSEMENT & CO-PAYMENTS

If you have health insurance, it will usually provide some coverage for mental health treatment. I will fill out forms and provide you with whatever assistance I can in helping you receive the benefits to which you are entitled; however, you (not your insurance company) are responsible for full payment of my fees. It is very important that you find out exactly what mental health services your insurance policy covers.

You should carefully read the section in your insurance coverage booklet that describes mental health services. If you have questions about the coverage, call your plan administrator. Of course, I will provide you with whatever information I can based on my experience and will be happy to help you in understanding the information you receive from your insurance company. If necessary, I am willing to call the insurance company on your behalf to obtain clarification.

If any changes occur to your insurance policy and carrier, please inform the office manager as soon as possible. Failure to report changes may result in patient responsibility for uncovered changes.

You should also be aware that most insurance companies require that I provide them with your clinical diagnosis. Sometimes I have to provide additional clinical information, such as treatment plans, progress notes or summaries, or copies of the entire record (in rare cases). This information will become part of the insurance company files. Though all insurance companies claim to keep such information confidential, I have no control over what they do with it once it is in their hands. In some cases, they may share the information with a national medical information databank. I will provide you with a copy of any records I submit, if you request it. You understand that, by using your insurance, you authorize me to release such information to your insurance company I will try to keep that information limited to the minimum necessary.

Please make your co-payment at the time of your office visit unless you have made other arrangements. If you have made arrangements for a bill to be sent to you, please remit your co-payment within 30 days. A late charge of a 1.5% will be applied to payments if it is not received within 30 days to cover the additional costs. Whenever account goes over the 90 days or \$200, it may be referred to a collection agency which will incur additional fees.

FEES

Intake session 45-50 minutes \$250

Psychotherapy session 45 minutes \$235

Psychotherapy session 60 minutes \$295

Services such as writing letters, sending medical records (attorneys), attendance at meetings with other professionals that you have requested are generally not covered by insurance and you will be responsible for payment of such services \$295/hour.

CONTACTING ME BETWEEN SESSIONS

I am often not immediately available by telephone. I am usually in my office Monday thru Thursday from 11am until 7 pm. I do not answer the phone when I am with a patient. If you leave a voicemail message, I will make every effort to return your call within 24 hours, with the exception of weekends and holidays. If you do not leave a message, I do not return calls. If you are difficult to reach, please inform me of some times when you will be available. If you are unable to reach me and feel that you cannot wait for me to return your call, contact your family physician or the nearest emergency room and ask for the psychologist/psychiatrist or psychiatric nurse on call. If I will be unavailable for an extended time, I will provide you with the name of a colleague who will provide emergency coverage while I'm away.

CONFIDENTIALITY [for adult patients]

In general, the privacy of all communications between a patient and a psychologist is protected by law, and I can only release information about our work to others with your written permission. But there are a few exceptions.

In most legal proceedings, you have the right to prevent me from providing any information about your treatment. In some legal proceedings, a judge may order my testimony if he/she determines that the issues demand it, and I must comply with that court order.

There are some situations in which I am legally obligated to take action to protect others from harm, even if I have to reveal some information about a patient's treatment. For example, if I believe that a child or an elderly person or disabled person is being abused or has been abused, I may be required to make a report to the appropriate state agency.

If I believe that a patient is threatening serious bodily harm to another, I may be required by law to take protective actions. These actions may include notifying the potential victim, contacting the police, or seeking hospitalization for the patient. If the patient threatens to harm himself/herself, I may be obligated to seek hospitalization for him/her or to contact family members or others who can help provide protection. If a similar situation occurs in the course of our work together, I will attempt to fully discuss it with you before taking any action.

Although this written summary of exceptions to confidentiality is intended to inform you about potential issues that could arise, it is important that we discuss any questions or concerns that you may have at our next meeting. I will be happy to discuss these issues with you and provide clarification when possible. However, if you need specific clarification or advice that I am unable to provide, formal legal advice may be needed, as the laws governing confidentiality are quite complex and I am not an attorney. Upon request, I will provide you with relevant portions or summaries of the state laws regarding these issues.

Your signature below indicates that you have read the information in this document and agree to abide by its terms during our professional relationship.

PATIENT SIGNATURE	DATE
(Parent/Guardian if patient is a minor)	

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INFORMED CONSENT FOR TELEPSYCHOLOGY

This Informed Consent for Telepsychology contains important information focusing on doing psychotherapy using the phone or the Internet. Please read this carefully and let me know if you have any questions. When you sign this document, it will represent an agreement between us.

BENEFITS AND RISKS OF TELEPSYCHOLOGY

Telepsychology refers to providing psychotherapy services remotely using telecommunications technologies, such as video conferencing or telephone. One of the benefits of telepsychology is that the client and clinician can engage in services without being in the same physical location. This can be helpful in ensuring continuity of care if the client or clinician moves to a different location, takes an extended vacation, or is otherwise unable to continue to meet in person. It is also more convenient and takes less time. Telepsychology, however, requires technical competence on both our parts to be helpful. Although there are benefits of telepsychology, there are some differences between in-person psychotherapy and telepsychology as well as some risks. For example:

- Risks to confidentiality. Because telepsychology sessions take place outside of the therapist's private office, there is potential for other people to overhear sessions if you are not in a private place during the session. On my end I will take reasonable steps to ensure your privacy. But it is important for you to make sure you find a private place for our session where you will not be interrupted. It is also important for you to protect the privacy of our session on your cell phone or other device. You should participate in therapy only while in a room or area where other people are not present and cannot overhear the conversation.
- <u>Issues related to technology</u>. There are many ways that technology issues might impact telepsychology. For example, technology may stop working during a session, other people might be able to get access to our private conversation, or stored data could be accessed by unauthorized people or companies.
- Crisis management and intervention. Usually, I will not engage in telepsychology with clients who are currently in a crisis situation requiring high levels of support and intervention. Before engaging in telepsychology, we will develop an emergency response plan to address potential crisis situations that may arise during the course of our telepsychology work.
- <u>Efficacy</u>. Most research shows that telepsychology is about as effective as in-person psychotherapy. However, some therapists believe that something is lost by not being in the same room. For example, there is debate about a therapist's ability to fully understand non-verbal information when working remotely.

ELECTRONIC COMMUNICATIONS through the Telepsychology App, Doxy.me

I conduct telepsychology through Doxy.me, a free, fully encrypted video therapy application. It works similarly to Zoom or Facetime. However, full-encryption means that your privacy is preserved and therapy sessions remain absolutely confidential.

CONFIDENTIALITY

I have a legal and ethical responsibility to make my best efforts to protect all communications that are a part of our telepsychology. However, the nature of electronic communications technologies is such that I cannot guarantee that our communications will be kept confidential or that other people may not gain access to our communications. I will try to use updated encryption methods, firewalls, and back-systems to help keep your information private, but there is a risk that our electronic communications may be compromised, unsecured, or accessed by others. You should also take reasonable steps to ensure the security of our communications (for example, only using secure networks for telepsychology sessions and having passwords to protect the device you use for telepsychology).

The extent of confidentiality and the exceptions to confidentiality that I outlined in my Policies And Procedures Form still apply in telepsychology. Please let me know if you have any questions about exceptions to confidentiality.

APPROPRIATENESS OF TELEPSYCHOLOGY

From time to time, we may schedule in-person sessions to "check-in" with one another. I will let you know if I decide that telepsychology is no longer the most appropriate form of treatment for you. We will discuss options of engaging in in-person counseling or referrals to another professional in your location who can provide appropriate services.

EMERGENCIES AND TECHNOLOGY

Assessing and evaluating threats and other emergencies can be more difficult when conducting telepsychology than in traditional in-person therapy. To address some of these difficulties, we will create an emergency plan before engaging in telepsychology services. I will ask you to identify an emergency contact person who is near your location and who I will contact in the event of a crisis or emergency to assist in addressing the situation. By signing this consent form, you authorize me to contact your emergency contact person as needed during such a crisis or emergency.

Your emergency contact person is:	
Name:	Phone:

If the session is interrupted for any reason, such as technological connection fails, and you are having an emergency, do not call me back; instead, call 911 or go to your nearest emergency room. Call me back after you have called or obtained emergency services.

INTERRUPTIONS DUE TO TECHNOLOGICAL ISSUES

If the session is interrupted and you are not having an emergency, disconnect from the session ad I will wait two (2) minutes and re-contact you via the telepsychology platform on which we

agreed to conduct therapy. If you do not receive a call back within two (2) minutes, then call me on the phone number I provided you. If you do not have my phone number, you may dial the office. The office number is (808)-550-0991.

If there is a technological failure and we are unable to resume the connection, you will only be charged the prorated amount of actual session time.

FEE

The same fee rates will apply for telepsychology as apply for in-person psychotherapy. (See Policies and Procedures Form)

RECORDS

The telepsychology sessions shall not be recorded in any way unless agreed to in writing by mutual consent. I will maintain a record of our session in the same way I maintain records of inperson sessions in accordance with my policies.

INFORMED CONSENT

This agreement is intended as a supplement to the general informed consent that we agreed to at the outset of our clinical work together and does not amend of any of the terms of that agreement.

Your signature below indicates agreement with its terms and conditions.

Patient/Client First Name	Patient/Client Last Name
Patient/Client Signature	Date
Parent/Client Signature	Date